

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No.: 10/784,450 Confirmation No.: 8280  
Applicant(s): Zilliacus et al.  
Filed: February 23, 2004  
Art Unit: 2445  
Examiner: Ryan J. Jakovac  
Title: METHODS, APPARATUS AND COMPUTER PROGRAM PRODUCTS  
FOR DISPATCHING AND PRIORITIZING COMMUNICATION OF  
GENERIC-RECIPIENT MESSAGES TO RECIPIENTS

Docket No.: 042933/272474  
Customer No.: 00826

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 C.F.R. § 1.121**

Sir:

In response to the Office Action dated July 30, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks** begin on page 13 of this paper.